

Agenda Item 9

		THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of Lincolnshire Integrated Care Board

Report to	Health Scrutiny Committee for Lincolnshire
Date:	14 September 2022
Subject:	Spalding GP Surgery Managed List Dispersal

Summary:

Information on the process to invite expression of interest from current providers of primary care medical services to take on a managed list dispersal of patients from Spalding GP Surgery.

Actions Requested:

The Committee is asked to note the content of the report.

1. Background

Spalding GP Practice operates from the Johnson Community Hospital in Spalding and is one of three practices within the Spalding Primary Care Network (PCN). It is the smallest of the three in terms of registered patient list with 3,361 patients (July 2022). The small size of the practice means there is little resilience in the delivery model. This increases the risk of service delivery failure and impacts on patient safety.

Following the decision of Lincolnshire Community Health Service NHS Trust (LCHS) not to extend the contract beyond the initial three years, several options were explored to ensure continuity of patient care. These options were presented to the Primary Care Commissioning Committee on the 15 June 2022 and the recommendation to conduct a managed list dispersal via an open expression of interest process was formally agreed.

The NHS Lincolnshire Integrated Care Board (ICB) very much regrets that the proposed managed dispersal of the patients registered with the Spalding GP will be a second move for many of these patients who were originally registered with Pennygate surgery, which closed in 2018.

To ensure that patients have had the opportunity to provide feedback the ICB have organised a range of local meetings, provided access to both online and paper surveys and is supporting events organised by Sir John Hayes and Councillors of South Holland District Council. The following are key points related to this closure and the move of registered patients from Spalding GP Surgery at Johnson Community Hospital at this time:

- High level of concerns with the access and quality of the two large Spalding surgeries – Beechfield and Munro.
- Continued growth of the town from housing developments
- The previous commitment by the former South Lincolnshire Clinical Commissioning Group to put a facility on the west side of Spalding that has not materialised.

The focus of the ICB team at this time is to ensure that the patients registered at Spalding GP surgery are registered at an alternative GP and have access to ongoing primary care provision.

The team have committed to work with local representatives to agree plans to progress discussion regarding the continued growth of the town once the current process is completed.

2. Consultation

There is direct consultation and engagement with registered patients and other key stakeholders. The ICB commenced this process on 13 July 2022 and will run for 56 days and close at midnight on 7 September 2022. The aim of this process is to seek the views of registered patients and other key stakeholders on what is important to them for the provision of medical services.

The process started with the normal dissemination of information through various routes – letter to households of registered patients, press release, social media, ICB website and direct communication with key stakeholders such as local MPs, Councillors and LMC.

A patient survey has been circulated via the Spalding GP practice, via PALS and can be downloaded from the ICB website. As of 30 August, 177 responses have been received. Feedback is also being gathered from the scheduled drop-in engagement sessions that have been arranged at various times of the day and at different locations. Hard copies of the survey, letters and FAQs are made available at these events. Key messaging on what is important from patients and public to date is:

- Access, including
 - Parking
 - Public transport
 - Face 2 Face appointments
- Quality Care that can be personalised
- Continuity

3. Key Strategy Documents

All legal, policy and regulatory requirement will be adhered to throughout this process. The main reference document with regards to the list dispersal is the Primary Care Policy and Guidance Manual [NHS England » Primary Medical Care Policy and Guidance Manual \(PGM\)](#)

4. Conclusion

All feedback from the engagement process will be collated and evaluated to form a report that will be presented to the September Integrated Care Board Primary Care Commissioning Committee, prior to it being publicly available. This feedback will then inform the expressions of interest process.

The expressions of interest process when finalised will be published through the formal EU Tender Portal and will be managed in line with a formal procurement. Following this process concluding a report with recommendation will be presented to the Integrated Care Board Primary Care Commissioning Committee.

5. Appendices

These are listed below and attached at the back of the report	
Appendix A	Letter to patients, 2 nd iteration
Appendix B	Media Release
Appendix C	Frequently Asked Questions, 2 nd iteration

6. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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